

Military members (active duty, reserve, and discharged personnel) sometimes encounter problems with their parent service or unit. The first course of action these individuals should pursue is to seek resolution through their chain of command, Inspector General (IG), and Judge Advocate General (JAG). If the problem persists, my staff may be able to provide assistance.

Parents, spouses, and dependents of military members sometimes need an advocate to help resolve a problem that involves their ill, injured, incarcerated, or deployed loved one. Assistance from my District Office staff may be helpful in determining a suitable course of action.

Replacement Military Records, Awards, and Decorations can be requested from the National Personnel Records Center (NPRC). Requests accompanied by a copy of a discharge certificate (DD Form 214 or WD AGO Form 63-55 for World War II soldiers) can be sent directly to the following address:

National Personnel Records Center
Attn: (xxxxxx) Reference Branch (insert branch of service)
9700 Page Avenue
St. Louis, MO 63132-5100

Additional instructions and selected forms for requesting military records are available through the [National Archives](#) .

Veterans have a wide range of benefits available through the Department of Veterans Affairs. These benefits include compensation, pensions, educational and training programs, life insurance, health care, death and surviving spouse benefits, and loan guarantee programs. Veterans who experience problems obtaining benefits for which they are eligible may call my [District Office](#) for assistance, or may browse the [VA web site](#) for additional information.